

Frits Willem Bakker BV Ruychrocklaan 2 2597 EN Den Haag +31 6 43 03 63 83 www.fritswillembakker.nl

KvK: 27353755

BTW: NL8212 44.206.B.01 IBAN: NL45 INGB 0002 0165 19

Frits Willem Bakker B.V., with its registered office at Ruychrocklaan 2 The Hague, zipcode 2597 EN, is responsible for the processing of personal data as set out in this privacy statement.

Contact details

www.fritswillembakker.nl Frits Willem Bakker B.V. Ruychrocklaan 2 The Hague, zipcode 2597 EN +31 6 430 36 383

The personal data we process

Frits Willem Bakker processes your personal data because you make use of our services and/or you have provided your data to us yourself. You will find an overview of the personal data that we process below:

- First name and surname
- Address details
- Telephone number
- Email address
- IP address
- Other personal data that you have actively provided, by, for example, creating a profile on this website, in correspondence and by telephone
- Location details
- Internet browser and type of device

If you are 16 or younger, you can only use our website, supervised by your parents or statutory representatives.

The reasons for processing your personal data

Frits Willem Bakker processes your personal data for the following reasons:

- Dealing with your payment
- Sending our newsletter or invitations for seminars or training courses
- Contacting you by telephone or email in order to provide our service
- Informing you about changes to our services
- Delivering services to you.

Automated decision making

Frits Willem Bakker does not take decisions based on automated processes about matters that may impact people. This concerns decisions that are taken by computer programs or systems without the intervention of a person, such as an employee of Frits Willem Bakker. Frits Willem Bakker uses Google analytics to understand visits to and utilization of www.fritswillembakker.nl.

The period during which your personal data is retained

Frits Willem Bakker retains your personal data for no longer than is necessary in order to achieve the objectives for which your details are collected. The data we have to retain for longer periods of time by virtue of the law is excluded from this.



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Sharing personal data with Third Parties

Frits Willem Bakker will not sell your data to third parties and only discloses if it is necessary for the performance of our agreement with you or to comply with a legal obligation. With Third Parties that process your data, as instructed by Frits Willem Bakker, we enter into a processing agreement to ensure the same level of security and confidentiality. Frits Willem Bakker will always bear ultimate responsibility for such processing activities.

Cookies or similar technologies used

Frits Willem Bakker only uses technical, functional and analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit our website. The cookies we use are necessary for the technical functioning of the website and for your ease of use. They ensure that the website works as it should and that your preferred settings are remembered. It also enables us to optimize our website. You can opt out of cookies by setting your Internet browser so that it does not store cookies any more. Furthermore, you can also use your browser settings to delete all information that has previously been stored.

Inspecting, correcting or deleting data

You have the right of access to your personal data and to correct or delete it. You also have the right to withdraw any permission for or object to the processing of your personal data by Frits Willem Bakker and you also have the right of data portability. This means that you can also submit a request to us to send the personal data we have in a computer file to you or to another organization nominated by you. You can submit a request for access, correction, deletion or transfer of your personal data or withdraw your permission for or object to the processing of your personal data by email to mail@fritswillembakker.nl. In order to be certain that you have sent the request, please include a copy of your ID. In this copy, please render your passport photo, MRZ (the strip with numbers at the bottom of your passport), passport number and citizen service number (BSN) unreadable. This is to protect your privacy. We will reply as soon as possible and no later than four weeks.

How we protect personal data

Frits Willem Bakker takes personal data protection very seriously and we, therefore, take appropriate measures to protect your personal data against misuse, loss, unauthorized access, unwanted disclosure, and unauthorized alteration. If you feel that your data is not protected securely or if there are signs of misuse, please get in touch with us at mail@fritswillembakker.nl.